

INTEGRATED QUALITY MANAGEMENT SYSTEM POLICY

No: 01.3.06 Version: 3 Date: 12/2019 Page: 1 / 1

EL TE Engineering is a company specialized in providing services in the energy sector and mechanical engineering, dedicated to the Integrated Quality Management System (IMS), focused on finding quality solutions for its clients during overhaul activities, assembly activities, as well as maintenance activities. As an established company and with the modern technologies that is practiced, EL TE Engineering is completely dedicated to establishing, maintaining and continuous improvement of the IMS, environment and health and safety at work, according to the **Standards ISO 9001:2015, ISO 14001:2015 μ OHSAS 45001:2018**, which include:

- > Commitment to providing quality product and services with prevention of work injuries;
- Understanding and focus towards our clients for obtaining services and products,
- on-time client support, proffessionality and competence, according to client needs, and continuous improvement towards satisfied clients, and considering their reclamations;
- ➤ Continuous improvement of the quality management system performances, environment and health and safety at work, both for the processes and products, for achieving benefits to all sides involved, i.e. users, employees, customers, as well as entering new markets;
- ➤ Building and maintaining partnerships with suppliers in order to achieve the goals for continuous suppling with quality products and services, on-time supprot with clients, technical competence, partnership with suppliers as well as leadership in the industry that we work in;
- Offering continuous quality of the products and services of EL TE Engineering, in order to obtain full trust and confidence of our customers, as well as attract new customers;
- Compliance with legal and other requirements related to environmental protection and health and safety at work;
- Protection through continued pollution control and abatement;
- Identification and assessment of potential risks and threats to the safety and health of employees in EL TE Engineering, as well as appropriate treatment for their mitigation or elimination;
- **Leadership** committed to providing a safer and healthier work environment.
- Creation and implementation of procedures, rules and regulations that promote employees to feel safe in their workplace;
- Continuous training of employees for safe operation indicating the operating risks and addressing the consequences of inadequate execution of work activities;
- Raising awareness among employees and other interested persons about the importance of product quality and services, their safety and health and environmental protection;

Skopje, December 2019

General Manager Goran Petrushevski